



MISSION STATEMENT

Customers are the lifeline to every business. If we want to continue to grow we must continue to deliver our usual high standards. We must deliver a first class service, first time, every time. We will achieve this by:

- Ensuring all work is finished to a high standard, free from defects.
- Working in a Safe, professional manner and always conduct our business in a way which exemplifies our core values.
- Establishing good lines of communication with customers and keeping them informed throughout the construction process and always be available to answer questions
- Working collaboratively with our Clients to achieve best results.

A happy work force is a good workforce! On average most people will spend more time with a co-worker than with their spouse so we want work to be an enjoyable safe place where employees do not dread coming to work. We aim to improve our employee's lives by:

- Providing a safe working environment
- Providing all necessary facilities
- Setting reasonable workloads
- Creating a positive work environment where people enjoy coming to work
- Offering continued training so employees can learn new skills and expand their knowledge.

And the final area of responsibility is to the environment. The Earth is a fragile place and we all must do our "bit" to help maintain the balance. The construction industry is a heavy polluter. Not just because of daily site waste but also the way products and materials are produced and transported across the globe for our use. We want to put into place strategies and procedures to reduce our impact on the environment; we aim to do this by:

- Where possible using suppliers close to our jobs to reduce transport pollution
- Source production from sustainable sources, i.e. using managed forests for timber supplies
- Safely dispose of hazardous waste such as paint tins and silicon tubes so not to cause environmental damage

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